

CUSTOMER TRAILS DOCUMENT SUMMARY

Monobind provides resources to assist with Registration, Sales, and Support on its [Trails Website](#), as well as the ability to view Open Orders (POs), Bill of Materials (BOM), Past Purchase History, and Account KPI.

Simply apply for an account today by emailing customerservice@monobind.com

Web Site: <http://trails.monobind.com>
 Login: Set by Monobind customer service, system will email new user
 Password: Set by user

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- 1.2 [Controls](#) [Technical Files]
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 (Also, interactive online at
<https://www.monobind.com/?faq>
<https://www.monobind.com/?tips>)

1.6 [Biorad Documents](#)

Values for every control MB evaluates for its ELISA and CLIA products

2. [HOME Open Orders- USER HOME](#)

- 2.1 POs Open by Date
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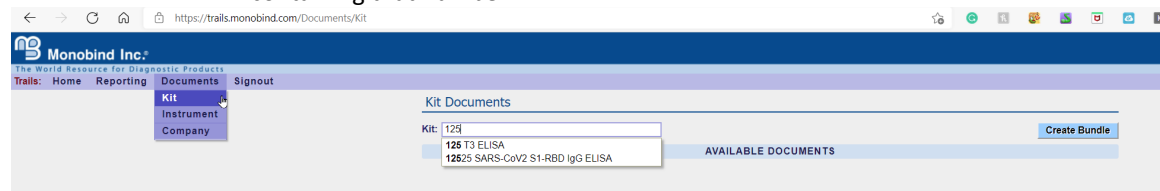
Let's walk through the content areas/ functions with screenshots

1. DOCUMENTS

Area for customers to retrieve detailed information on Monobind kits, controls, instruments, and other general company information. To begin:

1.1 Select [Documents > Kit](#)

- Then type Kit number in the box such as **125 (for T3 ELISA)** and a list will come up with kits containing that number



- Select the desired kit such as 125 T3 ELISA
 - List populates of the available documents
 - ✓ Most requested documents at the top: IFU (in available languages), Labels and SDS
 - ✓ Technical File (TF) documents are listed below
 - ✓ **Download** or **Print** (desired documents), or **Create Bundle** - a PDF of the entire TF

Kit Documents

Kit: **Create Bundle**

AVAILABLE DOCUMENTS							
<input type="checkbox"/>	Type	Lang	Rev	Rev Date	Section	Name	Action
<input type="checkbox"/>	IFU	en	3	2012-06-11	20	Instructions for Use	Download Print
<input type="checkbox"/>	IFU	es	3	2012-06-11	20	Instructions for Use	Download Print
<input type="checkbox"/>	LBL	en	3	2021-02-26	16	Sample Labels	Download Print
<input type="checkbox"/>	SDS	en	3	2019-09-17	21	Safety Data Sheet	Download Print
<input type="checkbox"/>	TF	en	0	2012-10-03	1	Cover Page	Download Print
<input type="checkbox"/>	TF	en	1	2019-03-17	4	Declaration of Conformity	Download Print
<input type="checkbox"/>	TF	en	1	2019-04-23	5	Designated Representative	Download Print
<input type="checkbox"/>	TF	en	1	2019-04-22	6	Company Profile	Download Print
<input type="checkbox"/>	TF	en	3	2021-02-15	7	Management Organizational Structure	Download Print
<input type="checkbox"/>	TF	en	0	2009-03-01	10	Design Input	Download Print
<input type="checkbox"/>	TF	en	2	2009-03-01	11	Design Output	Download Print
<input type="checkbox"/>	TF	en	1	2018-03-16	12	Risk Analysis Form	Download Print
<input type="checkbox"/>	TF	en	2	2019-07-01	13	Essential Requirements Checklist	Download Print
<input type="checkbox"/>	TF	en	0	2011-10-26	14	Main Raw Material	Download Print
<input type="checkbox"/>	TF	en	2	2019-06-12	15	Manufacturing Flow Chart	Download Print
<input type="checkbox"/>	TF	en	3	2021-02-26	16	Sample Labels	Download Print
<input type="checkbox"/>	TF	en	1	2019-04-23	17	Specification-Dispensed Reagents	Download Print
<input type="checkbox"/>	TF	en	1	2019-04-25	18	Specification-Plates	Download Print
<input type="checkbox"/>	TF	en	1	2019-04-24	19	Specification-Packaging	Download Print
<input type="checkbox"/>	TF	en	3	2012-06-11	20	Instructions for Use	Download Print
<input type="checkbox"/>	TF	en	3	2019-09-17	21	Safety Data Sheet	Download Print
<input type="checkbox"/>	TF	en	0	2012-04-11	22	Certificate of Analysis	Download Print
<input type="checkbox"/>	TF	en	0	2011-12-07	23	Reference Value Range	Download Print
<input type="checkbox"/>	TF	en	0	2013-02-20	24	Performance Characteristics-Precision	Download Print
<input type="checkbox"/>	TF	en	0	2013-02-19	25	Performance Characteristics-Sensitivity	Download Print
<input type="checkbox"/>	TF	en	0	2013-03-08	26	Performance Characteristics-Accuracy	Download Print
<input type="checkbox"/>	TF	en	0	2011-10-26	27	Performance Characteristics-Specificity	Download Print
<input type="checkbox"/>	TF	en	0	2013-02-20	28	Performance Characteristics-Linearity	Download Print
<input type="checkbox"/>	TF	en	0	2013-03-08	30	Performance Characteristics-Stability	Download Print
<input type="checkbox"/>	TF	en	0	2012-07-13	32	Performance Characteristics-Transport Stability	Download Print
<input type="checkbox"/>	TF	en	0	2012-04-12	34	Post Market Surveillance	Download Print

1.2 Select [Documents > Controls](#)

- Select from dropdown of available controls
- List populates of available documents
- **Download** or **Print** (desired documents), or **Create Bundle** - a PDF of the entire TF

Control Documents

Control: **Create Bundle**

AVAILABLE DOCUMENTS							
<input type="checkbox"/>	Type	Lang	Rev	Rev Date	Section	Name	Action
<input type="checkbox"/>	LBL	en				Sample Label ML-300.pdf	Download Print
<input type="checkbox"/>	SDS	en				MSDS ML-300 Rev. 1.pdf	Download Print
<input type="checkbox"/>	TF	en			1	Cover Page	
<input type="checkbox"/>	TF	en			2	Table of Contents	
<input type="checkbox"/>	TF	en			3	Table of Amendmends	
<input type="checkbox"/>	TF	en			4	Declaration of Conformity	Download Print
<input type="checkbox"/>	TF	en			5	Designated Representative	
<input type="checkbox"/>	TF	en			6	Company Profile	

1.3 Select [Documents > Instrument](#)

- Instrument can be selected from list and then various folders related to desired content

Instrument Documents

Instrument: Folder:

File	Action
2900 Series Risk Analysis Report.pdf	Download Print
2980 AutoPlex CSDMR.pdf	Download Print
2980 C of Q Autoplex_Serial_2980-1004.pdf	Download Print
2980 Technical Documentation Index for Autoplex G1.pdf	Download Print
29xx CE Standards Dec. .pdf	Download Print
29xx EMC Report.pdf	Download Print
Certificate of Validation - Autoplex Performance with Monobind	Download Print
IN006-Monobind DoC Autoplex G1 Rev 1.pdf	Download Print
IN006-Monobind DoC Autoplex G1 Spare Parts.pdf	Download Print
MF803 2980 C of Q Monobind Rev 1 111010.pdf	Download Print

Folder dropdown menu options:

- Certificates
- Maintenance
- Manual
- Marketing
- Software
- Spare Parts
- Specs
- Training
- Troubleshooting
- Test-Files/CLIA/Individual-Signal-HCI-Decontaminant
- Test-Files/ELISA/Combined-TMB-HCI-Decontaminant

- Test-Files** available are listed by the Item # (starting numbers 01=T3) and can be downloaded individually [in future they can be done by bulk]
 - CLIA 'Individual' means the Signal Reagent (A and B) are loaded separately in the instrument to preserve shelf life. The instrument does the mixing with dispense force. Other aspects related to instrument and test file design are expressed in the description (and vary with different automation.)

Instrument Documents

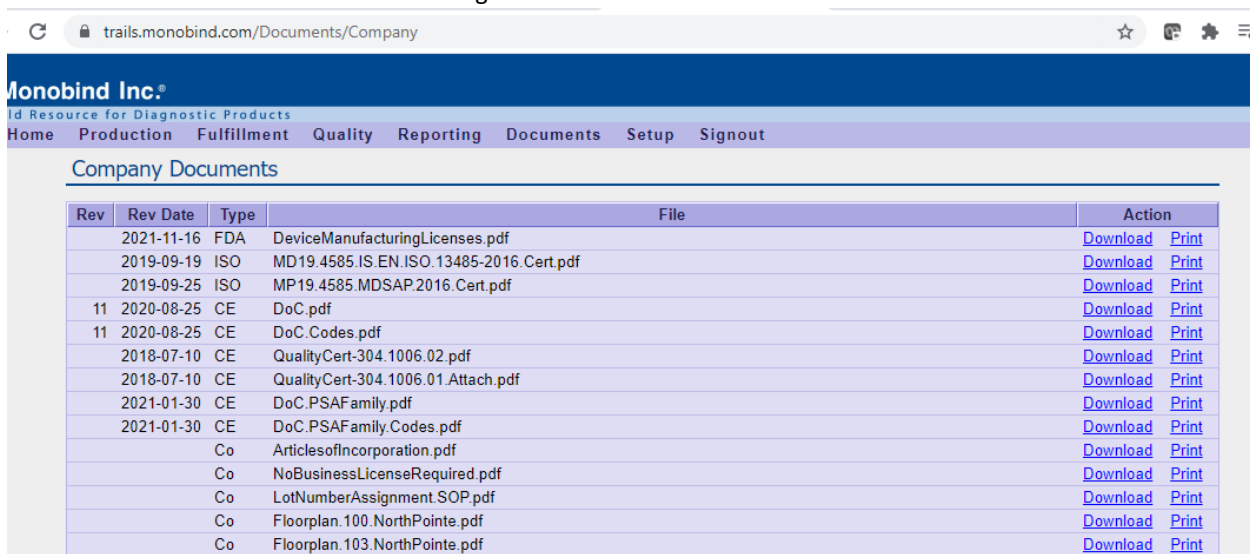
Instrument: Folder:

DOCUMENTS IN FOLDER

File	Action
01-T3 (EIA) v05	Download
02-T4 (EIA) v04	Download
03-TSH (EIA) v04	Download
04-FSH (EIA) v04	Download
05-T3U (EIA) v04	Download
06-LH (EIA) v04	Download
07-PRL (EIA) v04	Download
08-hCG (EIA) v04	Download
09-DIG (EIA) v04	Download
102-fb-hCG-XR (EIA) v02	Download
10-x-Tg (EIA) v04	Download
11-x-TPO (EIA) v04	Download
12-ft4 (EIA) v04	Download
13-ft3 (EIA) v04	Download
14-H.Pylori-IgG (EIA) v04	Download
15-H.Pylori-IgM (EIA) v04	Download
16-H.Pylori-IgA (EIA) v04	Download
17-hGH (EIA) v04	Download
18-CEA (EIA) v04	Download
19-AFP (EIA) v04	Download
20-fb-hCG (EIA) v04	Download
21-PSA (EIA) v04	Download
22-Tg (EIA) v04	Download
23-fPSA (EIA) v04	Download
24-Insulin (EIA) v04	Download
25-IgE (EIA) v04	Download
26-N-T4 (EIA) v01	Download
27-C-Peptide (EIA) v04	Download
28-Ferritin (EIA) v04	Download
29-CKMB (EIA) v04	Download
30-CA125 (EIA) v04	Download
31-CRP (EIA) v04	Download
32-Myoglobin (EIA) v04	Download
34-N-TSH (EIA) v 01	Download
35-TBG (EIA) v04	Download

1.4 Select [Documents > Company](#)

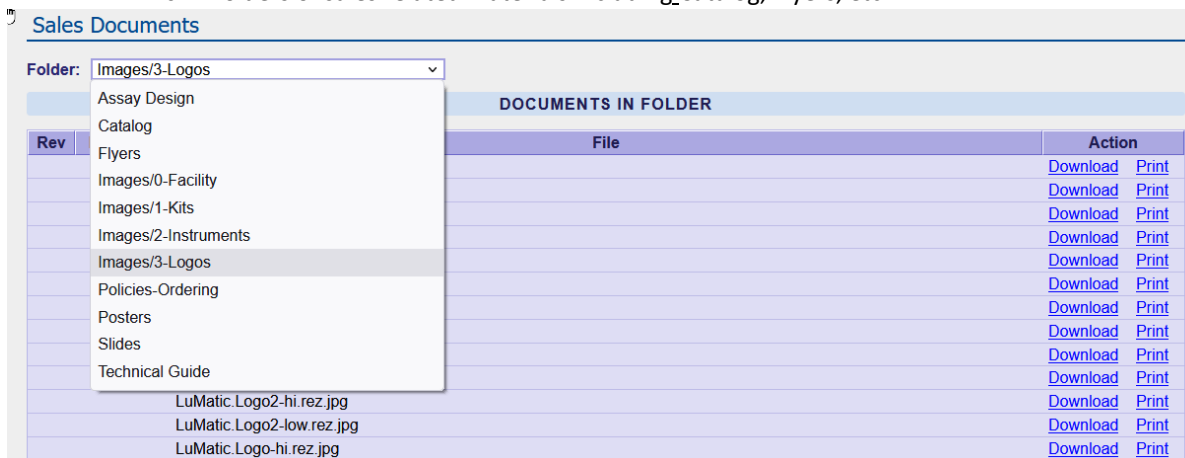
- List of company related items appears including FDA, ISO, CE and other important company records as needed for registrations and other related documentation



Rev	Rev Date	Type	File	Action
	2021-11-16	FDA	DeviceManufacturingLicenses.pdf	Download Print
	2019-09-19	ISO	MD19.4585.IS.EN.ISO.13485-2016.Cert.pdf	Download Print
	2019-09-25	ISO	MP19.4585.MDSAP.2016.Cert.pdf	Download Print
11	2020-08-25	CE	DoC.pdf	Download Print
11	2020-08-25	CE	DoC.Codes.pdf	Download Print
	2018-07-10	CE	QualityCert-304.1006.02.pdf	Download Print
	2018-07-10	CE	QualityCert-304.1006.01.Attach.pdf	Download Print
	2021-01-30	CE	DoC.PSAFamily.pdf	Download Print
	2021-01-30	CE	DoC.PSAFamily.Codes.pdf	Download Print
		Co	ArticlesofIncorporation.pdf	Download Print
		Co	NoBusinessLicenseRequired.pdf	Download Print
		Co	LotNumberAssignment.SOP.pdf	Download Print
		Co	Floorplan.100.NorthPointe.pdf	Download Print
		Co	Floorplan.103.NorthPointe.pdf	Download Print

1.5 Select [Documents > Sales Support](#)

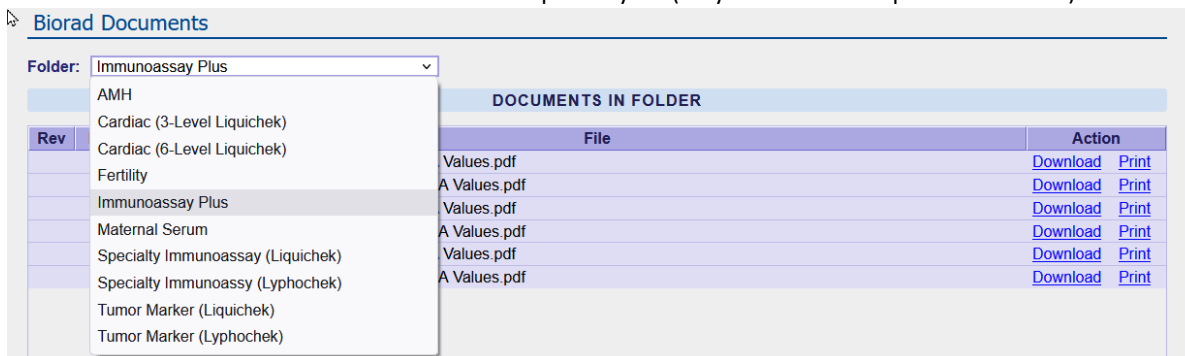
- Folders of sales related materials including Catalog, Flyers, etc



Rev	File	Action
	LuMatic.Logo2-hi.rez.jpg	Download Print
	LuMatic.Logo2-low.rez.jpg	Download Print
	LuMatic.Logo-hi.rez.jpg	Download Print

1.6 Select [Documents > Biorad Values](#)

- List Biorad controls which Monobind reports by lot (only current non-expired are shown)



Rev	File	Action
	Values.pdf	Download Print
	A Values.pdf	Download Print
	Values.pdf	Download Print
	A Values.pdf	Download Print
	Values.pdf	Download Print
	A Values.pdf	Download Print



2. HOME

2.1 Select [Home > Start](#)

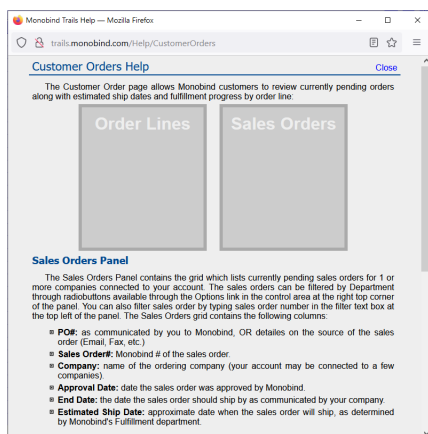
- Right panel shows open orders
- Left panel shows items contained (grey are fulfilled items while black is remaining)

Monobind Inc. <small>The World Resource for Diagnostic Products</small>				Customer Orders							
Trails: Home Reporting Documents Help Signout				MANGOIVY							
Part Number	Name	Order	Filled	Picked	PO#	#	OT	Company	Approv	End	Est Ship
175-300A	T3 AccuLite CLIA Kit - 96 wells	3	3	3	PO28467	68889	IA			07/12/21	07/18/21
225-300A	T4 AccuBind ELISA Kit - 96 wells	31	31	31							
ML-300B	QSure Multi-Ligand Control - Tri-Level	144	144	144							
275-300A	T4 AccuLite CLIA Kit - 96 wells	3	0	0							
325-300A	TSH AccuBind ELISA Kit - 96 wells	1,023	0	0							
375-300B	TSH AccuLite CLIA Kit - 192 wells	1	1	1							
425-300A	FSH AccuBind ELISA Kit - 96 wells	3	3	3							
625-300A	LH AccuBind ELISA Kit - 96 wells	16	16	16							
725-300A	PRL AccuBind ELISA Kit - 96 wells	36	0	0							
825-300A	hCG AccuBind ELISA Kit - 96 wells	5	5	5							
1225-300A	Free T4 AccuBind ELISA Kit - 96 wells	116	0	0							
1275-300A	Free T4 AccuLite CLIA Kit - 96 wells	3	3	3							
1325-300A	Free T3 AccuBind ELISA Kit - 96 wells	13	13	13							
2125-300A	PSA AccuBind ELISA Kit - 96 wells	316	0	0							
2175-300A	PSA AccuLite CLIA Kit - 96 wells	1	1	1							
2225-300A	Tg AccuBind ELISA Kit - 96 wells	1	1	1							
2375-300A	Free PSA AccuLite CLIA Kit - 96 wells	1	0	0							
2425-300A	Insulin AccuBind ELISA Kit - 96 wells	2	2	2							
2475-300A	Insulin AccuLite CLIA Kit - 96 wells	1	1	1							
2525-300A	IgE AccuBind ELISA Kit - 96 wells	34	0	0							
2575-300A	IgE AccuLite CLIA Kit - 96 wells	1	0	0							
3425-300B	NTSH AccuBind ELISA Kit - 192 wells	99	0	0							
3425-300D	NTSH AccuBind ELISA Kit - 480 wells	88	0	0							
3625-300A	Cortisol AccuBind ELISA Kit - 96 wells	21	0	0							
4925-300A	E2 AccuBind ELISA Kit - 96 wells	11	11	11							
5225-300A	17-OHP AccuBind ELISA Kit - 96 wells	2	2	2							
5325-300A	Free Testosterone AccuBind ELISA Kit - 96 wells	78	78	78							
7525-300A	Folate AccuBind ELISA Kit - 96 wells	15	15	15							
7625-300A	Vitamin B-12 AccuBind ELISA Kit - 96 wells	9	0	0							
8025-300B	T3 T4 & TSH AccuBind VAST ELISA Kit - 192 wells	2	0	0							
12225-300A	T4 Canine AccuBind ELISA Kit - 96 wells	19	19	19							

- To see the related BOM for each item, just click on the item

Part Number	Name	Order	Filled	Picked
175-300A	T3 AccuLite CLIA Kit - 96 wells	3	3	3
225-300A	T4 AccuBind ELISA Kit - 96 wells	31	31	31
ML-300B	QSure Multi-Ligand Control - Tri-Level	144	144	144
Part Number	Name	Quantity	Units	
7100M	QSure Multi-Ligand Control Level A - 3ml	2	pc	
7400M	QSure Multi-Ligand Control Level B - 3ml	2	pc	
7500M	QSure Multi-Ligand Control Level C - 3ml	2	pc	
5930M	Label - QSure Top Brand Label	1	pc	
5960M	Label - QSure Side Contents Label	1	pc	
5930M	Box - White Qsure Kit Box - 4 vial box	1	pc	
275-300A	T4 AccuLite CLIA Kit - 96 wells	3	0	0
Part Number	Name	Quantity	Units	
2754300M	T4 Tracer Reagent (1.6ml)	1	pc	
5040M	T3/T4 Tracer Buffer (13.1ml)	1	pc	
4940M	T4 Microplate - CLIA	1	pc	
4009M	Signal Reagent A (7.1ml)	1	pc	
4010M	Signal Reagent B (7.1ml)	1	pc	
4910M	Wash Solution Concentrate (20.1ml)	1	pc	
0740M	Kit box plastic - White - 96/192 pack	1	pc	
0640M	Foam - gray ether 1.28 - 1*6.125*7.5*dim precut for 96 kit unstripped	1	pc	
2620M	POAM - Gray ether - plain - 1.28 1" x 1.25" x 7.5"	1	pc	
2720M	Label - 4.875 x 6 Preprinted AccuLite CLIA kit label - 500/roll	1	pc	
2730M	Label - 5x1.5 AccuLite CLIA Side Label-Kit Box (Preprinted - CE Mark) Round Corners	1	pc	
2252300M	T4 Calibrator F - (1.1ml) Fill	1	pc	
2252700M	T4 Calibrator E - (1.1ml) Fill	1	pc	
2252300M	T4 Calibrator D - (1.1ml) Fill	1	pc	
2252300M	T4 Calibrator C - (1.1ml) Fill	1	pc	
2252100M	T4 Calibrator B - (1.1ml) Fill	1	pc	
2251500M	T4 Calibrator A - (1.1ml) Fill	1	pc	
325-300A	TSH AccuBind ELISA Kit - 96 wells	1,023	0	0
375-300B	TSH AccuLite CLIA Kit - 192 wells	1	1	1
425-300A	FSH AccuBind ELISA Kit - 96 wells	3	3	3
Part Number	Name	Quantity	Units	
0640M	Foam - gray ether 1.28 - 1*6.125*7.5*dim precut for 96 kit unstripped	1	pc	
0740M	Kit box plastic - White - 96/192 pack	1	pc	
1730M	Label - 5x1.5 AccuBind ELISA Side label-Kit Box (Preprinted - CE Mark) Round Corners	1	pc	
2530M	Preprinted AccuBind ELISA Kit Label	1	pc	
2620M	POAM - Gray ether - plain - 1.28 1" x 1.25" x 7.5"	1	pc	
1390M	Stop Solution (1N HCL) (8.1ml)	1	pc	
1410M	Substrate A (7.1ml)	1	pc	
1420M	Substrate B (7.1ml)	1	pc	
4900M	Wash Solution Concentrate (20.1ml)	1	pc	
1460M	Streptavidin Microplate 96 Wells - ELISA	1	pc	
4251500M	FSH Calibrator A - (1.1ml) Fill	1	pc	
4252250M	FSH Calibrator B - (1.1ml) Fill	1	pc	
4252450M	FSH Calibrator C - (1.1ml) Fill	1	pc	
4252550M	FSH Calibrator D - (1.1ml) Fill	1	pc	
4252650M	FSH Calibrator E - (1.1ml) Fill	1	pc	
4252850M	FSH Calibrator F - (1.1ml) Fill	1	pc	
4253150M	FSH Enzyme Reagent (13.1ml)	1	pc	
625-300A	LH AccuBind ELISA Kit - 96 wells	16	16	16
725-300A	PRL AccuBind ELISA Kit - 96 wells	36	0	0
825-300A	hCG AccuBind ELISA Kit - 96 wells	5	5	5
Part Number	Name	Quantity	Units	
0640M	Foam - gray ether 1.28 - 1*6.125*7.5*dim precut for 96 kit unstripped	1	pc	
0740M	Kit box plastic - White - 96/192 pack	1	pc	
1730M	Label - 5x1.5 AccuBind ELISA Side label-Kit Box (Preprinted - CE Mark) Round Corners	1	pc	
2530M	Preprinted AccuBind ELISA Kit Label	1	pc	
2620M	POAM - Gray ether - plain - 1.28 1" x 1.25" x 7.5"	1	pc	
1390M	Stop Solution (1N HCL) (8.1ml)	1	pc	
1410M	Substrate A (7.1ml)	1	pc	

HELP – HOME SCREEN CUSTOMER ORDER SUMMARY – SELECT FROM WEBSITE MENU



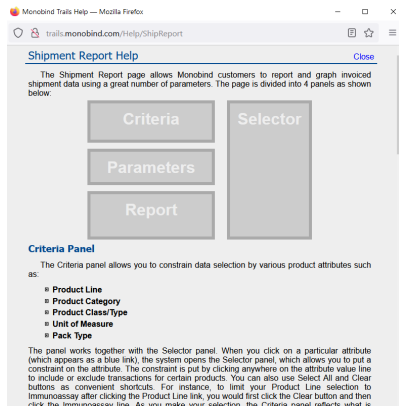
3. REPORTING

3.1 Select [Reporting > Shipments](#)

- Shipments show orders shipped in the time-period(s) selected by the user
 - Single or comparison of period 1 to period 2
 - Results can be shown in a variety of ways
 - Category, class, etc.
 - Dollar \$ or units can be shown
 - Any filter (listed on the left can be selected and controlled on the right)

HELP – SHIPMENT REPORT – SELECT FROM WEBSITE MENU

Product Category	Amount 1	Amount 2	Change
Assay/ELISA	\$552,102.00	\$384,866.00	-30.29%
Instruments/Combo	\$16,000.00	\$0.00	-100.00%
IA Tools/Controls	\$13,708.00	\$14,484.00	5.66%
Assay/CLIA	\$4,896.00	\$1,647.00	-66.36%
Animal IA/ELISA	\$3,635.00	\$1,605.00	-55.85%
IA Tools/Components	\$400.00	\$100.00	-75.00%
Assay/Components	\$0.00	\$108.00	N/A
Other/Packaging	\$0.00	\$30.00	N/A
TOTAL:	\$590,741.00	\$402,840.00	-31.81%



3.2 Select [Reporting > KPI](#)

- KPI show various measurements which are filterable and available for various periods

KPI Report

Department: All
Pack Type: All
Priority: All
Shipment Type: All

Period 1: 01/01/2020 to 12/31/2020 Report: Main
 Period 2: 01/01/2021 to 08/02/2021

KPI	Period 1	Period 2	Change
SALES			
Kit Count	16,578	11,452	-30.9%
Transaction Count	397	326	-17.9%
CUSTOMER ORDERS			
New Orders	17	16	-5.9%
Approved Orders	17	15	-11.8%
Approved to New Orders	100.0%	93.8%	-6.3%
SERVICE PERFORMANCE			
Average Days to Enter	0.08	-0.08	195.5%
Average Days to Approve	0.42	0.34	-18.8%
Average Days Open	18.56	25.06	35.0%
Online Orders	58.8%	43.8%	-25.6%
Online Transactions	79.1%	56.4%	-28.6%

Should you require any other information, please contact

- Customer Service at customerservice@monobind.com
- Tech Support at techsupport@monobind.com
- Alicia Jerome Volkov, our Marketing Director at aliciajerome@monobind.com