

## WARRANTY POLICY

**Finished kits** carry a warranty for their shelf life against defective components. In the event of performance issues, complete the [Assay Support Form](#) on Monobind's website. Problems will be troubleshoot and corrected either through proper use training or in the event of non-conforming reagents, replacement of those reagents.

Customers may contact Monobind for Technical Support by email [techsupport@monobind.com](mailto:techsupport@monobind.com), however the above online forms are recommended as they are designed to collect all the relevant information to resolve cases in the most efficient manner.