

www.monobind.com

100 North Pointe Drive Lake Forest, CA 92630

> TEL 949.951.2665 FAX 949.951.3539

WARRANTY POLICY

Instruments carry a one-year warranty against defective parts from the date of sale. In the event of performance issues, complete the <u>Instrument Support Form</u> on Monobind's website. Problems will be troubleshot and corrected either through proper use training or in the event of non-conforming parts, replacement of those parts free of charge within twelve months from the date of purchase, or after this time for subject to a cost.

Customers may contact Monobind for Technical Support by email techsupport@monobind.com, however the above online forms are recommended as they are designed to collect all the relevant information to resolve cases in the most efficient manner.