Shipping Instructions



Monobind Inc.

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Stability/ Shipping/ Storage Info

Shelf-Life Guarantee

All kits ship with a minimum expiration of **12+ months** from Monobind. Product Technical Files contain Stability Studies which establish maximum shelf life (based on performance of reagents with shortest stability, typically substrate or signal). Individual kit expiration dates are set by Lot based on included components subject to available inventory and guarantee.

REFRIGERATE UPON ARRIVAL DO NOT FREEZE

Kit Storage Conditions

Monobind kits must be stored in refrigeration at 2°C to 8°C as marked on all outer cartons.

Freight forwarders and transport companies must be cautious to store product(s) only in temperaturemonitored areas of 2°C to 8°C and do so upon arrival. Product should never be left for any extended time in open areas such as tarmacs or warm warehouses but transferred expediently to cold rooms.

Kit Transit Conditions

Monobind kits are transported at ambient (room) temperature per the following:

- > Temp < 30°C transit time 5 days
- Temp > 30°C transit time 2 days

Using these guidelines Monobind kits are distributed to over 100 countries, many with very tropical climates, and demonstrate **excellent transport stability**. Again, upon arrival, product(s) must be stored in refrigerated conditions (2°C to 8°C) at forwarder/ airline/ customer warehouse or end-user site.

Packaging

Monobind <u>does not use</u> **cold packs** or **insulated boxes** with outbound shipments; therefore customer must agree and follow these transit and storage conditions. Customers may elect to use insulated box and cold packs at their expense, particularly for localized, end-user transportation.

Minimize Forwarder Handling

Forwarders should arrange pick-up from Monobind within 1-day of the flight depature. Please use caution with chosen forwarder(s) in this regard and also ensure all shipments originate from Los Angeles Airport (LAX), unless otherwise agreed to by Monobind. Holding goods to secure cheaper flights or moving to other airports (across US states) is strongly dissuaded (and practiced by some less-reputable forwarders) and will void the warranty of products. Monobind recommends forwarders dedicated to excellent product handling (and also reserves the right to not work with forwarders who demonstrate improper practice).

Delivery within USA

Monobind kits **must travel by second-day air service or faster** within USA. Product shall <u>never travel by ground transportation</u> except by UPS within CA to minimize costs (as service is nearly overnight).

For further, refer to 'Shipping Conditions and Storage Agreement'